



Base Plan Critical Illness – Guide to Filing a Claim

Effective January 1st, 2017, as a member of the Ontario Nurses' Association (ONA), if you are diagnosed with the following covered illnesses, you may be eligible for a lump sum benefit payment of \$1,250 for part-time / casual members or \$2,500 for full-time members:

- Heart attack
- Stroke
- Life threatening cancer
- Benign brain tumour
- Coronary bypass surgery
- Aortic surgery
- Occupational HIV
- Occupational Hep C

The following steps provide the guidelines required to file a claim under the ONA Benefit Program (all information will be treated as confidential). If you need assistance please call the Johnson Inc. Claims Dept. at the following toll free number: 1.877.709.5855.

Step 1

Member must contact the Johnson Inc. Claims Department at the above toll free number to advise Johnson of the diagnosis.

Step 2

The applicable claim forms will be sent to you along with a return envelope with Manulife's address.

Step 3

All forms must be completed in their entirety, and sent to the insurer, Manulife, in the accompanying pre-addressed return envelope at your earliest convenience.

Step 4

Your claim will be processed by the insurer, and a letter will be sent to advise you of the outcome. If approved, you will also receive a cheque.

For further assistance please contact Johnson Inc.: **Toll Free:** 1.877.709.5855

E-mail: ona.claims@johnson.ca